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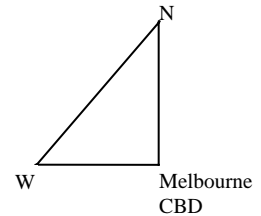
Fax (03) 9323-5581

Email: info@ultracomm.com.au

www.ultracomm.com.au

Steven Darling

In the IT & T Industry since 1985



NEWSLETTER **OCTOBER 2007**

WINDOWS XP PRO SP1

Recent I was brought a PC running Windows XP Pro SP2, running on the NT file system, which over time had been updated from SP1.

Unbeknownst to me when you upgrade this way there is a problem with the root directory NT file index.

An error message appeared in the screen on startup being NTLDR not found, reboot system.

After reading the Microsoft articles on this matter and carrying out the remedies as directed in these articles, nothing changed.

I then contacted Microsoft and on payment of \$70 we went into a long winded conversation with an Engineer to no avail.

In the end I reformatted the drive and started again.

If you receive this error message be warned none of the solutions work.

Also in one article it mentioned a patch to resolve this problem which I have to contact Microsoft to receive, which I did. After reformatting the drive and installing SP1, I installed the patch, and then installed the SP2 patch; hopefully I won't see that error again on that PC.

I have been told by Microsoft that any system setup with Windows XP Pro SP2 from scratch will not have this problem.



SOLUTIONS FOR HOME AND SMALL BUSINESS

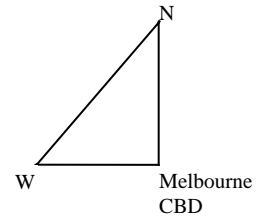


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UNCLEAN POWER

A number of computers have been brought to me, which after inspection, I'm pretty sure, have been affected by dirty power.

This may be caused by someone for example, welding in the house next door or even someone using a device in your house which intermittently draws large amounts of power. These things may cause what is known as brown outs, where your lights may flicker or not go out.

Even worse than this is power blackouts.

In these circumstances your computer has a good chance of receiving electronics damage.

I would recommend that everyone look at purchasing equipment which cleans the electricity supply using a Uninterruptible power supply (UPS).

HOME	DOMESTIC	COMMERCIAL
		



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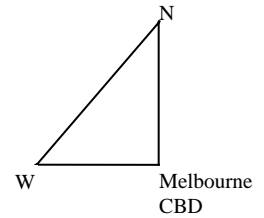
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